

SOLE & EXCLUSIVE LIMITED WARRANTY

This Warranty is presented by ADORE FLOORS, pertaining to a range of floor coverings and wall panels marketed and distributed under various trademarks and brand names (as detailed below) and linked with the product of Company acquired (referred to as the "Product"). This Warranty is exclusively extended to the original purchaser or original end-user and is not transferable or assignable.

ADORE FLOORS warrants that its floor covering and wall panels products, when installed strictly adhering to the Company's recommended tools, adhesives, products, underlayment, accessories, and procedures, shall operate in line with their published specifications and shall be devoid of manufacturing defects under normal and approved usage for the designated time from the date of initial installation as outlined below. Installation employing unapproved or non-endorsed tools, adhesives, products, underlayment's, accessories, or procedures will nullify this warranty.

The user of the Product must refer to the Company's website at <http://www.adorefloors.eu> for accurate instructions. If any purchased Product is identified to be defective and covered by the Warranty, the sole and exclusive recourse for the purchaser shall be, at the discretion of the Company, either:

1. A reimbursement of the purchase price (with the exclusion of any administrative, transportation, and handling charges) or
2. The provision, free of charge, to the original purchaser or original end-user, of adequate material of similar or identical quality to substitute the defective product.

In the event of a warranty claim made within two years post-installation, wherein the defect was not visible prior to installation or reasonably discernible beforehand, Company will cover reasonable installation expenses for the replacement product, excluding reasonable wear and tear costs (assessed as a percentage of the original purchase cost), subject to pre-approval by Company in written form. Labor costs will not be covered for claims submitted beyond one year from the date of original installation under any circumstances. Save for warranty claims lodged within two (2) years and based on defects unobservable or reasonably detectable before installation, Company holds no obligation to remove defective products, install replacement products, or bear any removal or installation costs; all such activities shall be the sole responsibility of the purchaser or end-user.

The Warranty is contingent upon the following conditions, breach of any of which shall invalidate the Warranty:

1. Installation must have employed Company recommended adhesives and adhered strictly to usage and maintenance instructions provided by Company, accessible at the Company Website.
2. The Product must have been installed and utilised within the appropriate residential or commercial setting, as specified by Company for suitable usage.
3. The defect in the Product must not have arisen from excessive moisture, alkaline, acids, solvents, surface stains (including but not limited to asphalt, driveway sealers, rubber wheels, rubber and latex mats), prolonged exposure to direct sunlight, extreme temperatures, chemical reactions, corrosion, cuts, scratches, scrapes, loss of gloss, casters, wheels, heavy rolling loads, or any form of abuse or abnormal use.
4. The purchased Product must originate from the same production run.
5. All claims must be submitted in writing to Company's address:

Warranty Department, Unit 1, The Westway Centre, Ballymount Avenue, Ballymount, Dublin 12.D12 E308 Ireland or via email at contact@adorefloors.com
6. The Product must be procured through an authorized dealer of Company.
7. Company and its representatives must be granted reasonable access to facilities for inspection and investigation of the claim.

Additionally, Company warrants that the Product is devoid of material and visually apparent defects. Each Product must undergo thorough visual inspection prior to installation. Once installed, the Warranty against visually apparent defects shall be nullified. Samples provided are for reference only, and actual products may exhibit variations in colour, pattern, texture, or shade.

LIMITED REMEDIES

The Warranty provided herein is comprehensive and supersedes all other warranties, whether expressed or implied, inclusive of but not limited to any implied warranties of merchantability or fitness for a specific purpose (including slip resistance, fire resistance, or any other safety aspects not explicitly stated in Company's specifications). No dealer, distributor, or retailer is authorized to alter, amend, or extend the terms of the Warranty. Any alterations, amendments, or extensions of the Warranty necessitate prior written consent from the Company.

The term "Residential Use" excludes any Product utilised or installed in non-residential areas, environments, or settings, or any non-residential living spaces (including but not limited to common areas of apartments, multi-family units, or multi-dwelling units).

The exclusive remedy for any damage or loss arising from the installation, use, or enjoyment of the Product, irrespective of negligence or breach of any other duty, is solely as outlined above. Under no circumstances shall the Company be liable for incidental or consequential damages or damages exceeding the actual purchase price of the Product.

GOVERNING LAW; JURISDICTION; WAIVER OF JURY TRIAL

The purchase of any Product, the Warranty, and any dispute, claim, or controversy arising from or related to the Product (referred to as the "Claim") shall be governed by the laws of the European Union and/or the UK, without regard to its conflict of law principles. Adore Floors Europe reserves the sole option to designate the Courts of Ireland and England as the appropriate venue and possess exclusive jurisdiction over the Claim. The right to a trial by jury is consciously, voluntarily, and intentionally waived. Alternatively, at the discretion of the Company, the Claim may be subjected to binding arbitration for mediation, if available, in any relevant jurisdictions in accordance with the laws of the European Union and/or the UK. Each party shall bear their respective expenses, including attorney's fees and costs. Regardless of the outcome of the Claim, neither party shall be entitled to attorney's fees and costs.

MISCELLANEOUS

The Warranty represents the entire and exclusive understanding and agreement between the involved parties, overriding all prior oral or written representations, understandings, agreements, or communications regarding the subject matter herein. The Company is not obligated by any terms, conditions, or writings on any form of customer purchase order or invoice that seek to impose terms or conditions inconsistent with, contrary to, or materially different from the Warranty herein. In the event that any provision or portion thereof is deemed invalid or illegal by a court of competent jurisdiction, the remaining terms and conditions shall remain enforceable and fully effective.

	RESIDENTIAL	LIGHT COMMERCIAL	COMMERCIAL
MONARCH SP	20 years	15 years	N/A
IMPERIAL	25 years	20 years	10 years
SOVEREIGN RE	25 years	20 years	15 years
ADMIRAL	25 years	20 years	10 years
HERRINGBONE	25 years	20 years	10 years
EMPRESS	25 years	20 years	10 years
IMPERIAL LIGHT	25 years	20 years	10 years
IMPERIAL DRYBACK	25 years	20 years	10 years
FINESSE	20 years	15 years	N/A

	RESIDENTIAL	COMMERCIAL
MINERAL BOARDS	10 years	10 years
SOLID CORE BOARDS	5 years	5 years